

Large enough to undertake the most sophisticated projects. Wychwood Water Systems are specialists in water treatment systems. Formed in 1996 with the head office based in Witney, Oxfordshire, our team at Wychwood focused on four key areas; design, manufacturing, installation and continuous support. With extensive experience and expertise in pure and ultra pure water systems and a strong belief in customer care, Wychwood has attracted customers from many industries including engineering, pharmaceutical, beverage and cosmetics.

Choosing Wychwood Water will be the beginning of an ongoing partnership to reliable pure water solutions.

DESIGN

We begin by listening. Only when we really understand what is important to you, can we design and implement a tailor-made solution that takes into account every aspect of your water purification requirements.

We will give you an overview of all the relevant purification techniques available, and advise you on the correct products based upon proven solutions and a thorough knowledge of the industries we serve.

MANUFACTURING & INSTALLATION

We invest in high calibre equipment, materials and people, to ensure our targets for quality of finish, accuracy and long term reliability are met. After completion each piece of equipment is rigorously tested to guarantee that it meets the requirements of its intended user.

SERVICE

Delivery of a consistently high standard of service is essential to sustaining long term relationships. Please see overleaf for further details.



Products in the Wychwood Water range:

IONMASTER RO

IONMASTER CO

IONMASTER CC

IONMASTER CCP

IONMASTER CLASSIC

FILTERMAT

SOFTENERS

NICON

Continuous Service and Technical Support

Wychwood Water Systems offer a full design and installation service.

All Wychwood products are covered by a one-year parts and labour warranty including a 24-hour technical Helpline facility.

A range of service contracts are available to provide continuous operational support and ensure your water system functions at optimum efficiency. We also offer operator and maintenance staff training seminars for your own employees.

Wychwood Water Systems Ltd

Unit K, Country Park
Avenue Two, Station Lane
Witney, Oxon OX28 4YD

Tel: 01993 892211

Fax: 01993 892212

Email: sales@wychwood-water.com

Web: www.wychwood-water.com

- AFTER SALES
- PREVENTATIVE MAINTENANCE
- BREAKDOWN REPAIRS
- REFURBISHMENT

- RE-POSITIONING OR DE-COMMISSIONING
- CALIBRATION & RE-VALIDATION
- CONTROL SYSTEM RE-DESIGN & UPGRADE

AFTER SALES

Wychwood Water Systems customer support does not cease after we have built and delivered the equipment. We offer installation commissioning and operator training. Should the unexpected happen and engineer assistance be required we aim to be there next day. In the interim we have a 24-hour helpline for customers.

PREVENTATIVE MAINTENANCE - Service Contracts

At Wychwood Water Systems we offer comprehensive support to our customers. A range of preventative maintenance contracts providing different levels of support according to customer requirements. These can be further customised and are not limited to equipment of our own manufacture as we maintain and repair systems made by other water treatment manufacturers. Instrument calibration is always conducted if applicable during service visits and contract customers enjoy a lower labour rate for work performed outside of the contract.

Pro-Act Pre planned preventative maintenance visits.
Priority response to breakdown.
24-hour telephone support.
Instrument calibration.
Discounted engineer rates.

Re-Act Guaranteed response to breakdown.
Pre planned preventative maintenance visits.
24-hour telephone support.
Instrument calibration
Discounted engineer rates.

Re-Act plus Guaranteed response to breakdown.
Pre planned preventative maintenance visits.
24-hour telephone support.
Instrument calibration
Engineer labour and travel included
Spare parts included (*excluding consumables such as filters*).

BREAKDOWN REPAIRS

Service contract customers receive priority response for engineer call out. In addition they have access to our 24-hour helpline. This applies not only to our own products but those of most other water treatment manufacturers.

REFURBISHMENT

We are pleased to quote for the rebuilding and refurbishment of equipment made by other water treatment companies. This may be done in our facility or at a customer site according to the scale of work required.

RE-POSITIONING OR DE-COMMISSIONING

Whether equipment is to be re-commissioned or disposed of, safe de-commissioning is a must and we are pleased to quote for undertaking the necessary work.

CALIBRATION & RE-VALIDATION

Specialist calibration and re-validation packages are available to help you comply with current regulations.

CONTROL SYSTEM RE-DESIGN AND UPGRADE

We undertake the re-design or upgrade of control systems to high quality PLC based systems capable of interface to BMS.